🛡 **IP**diva **Care**

Check And Record: surveillance and video recording

Do not allow access to your vital resources be without surveillance

Care enables the protection and traceability of all external access to IT system resources.

Enhanced traceability for sensitive access

You are informed about all actions that are carried out on critical servers within your infrastructure. **This traceability is enhanced by the capture and recording of any intervention and is visually rendered in a format such as video.** It does not require a specific agent on the target server. Performed in a way that is transparent to the user, IPdiva Care allows you to analyse all actions performed by your users and control their legitimacy.
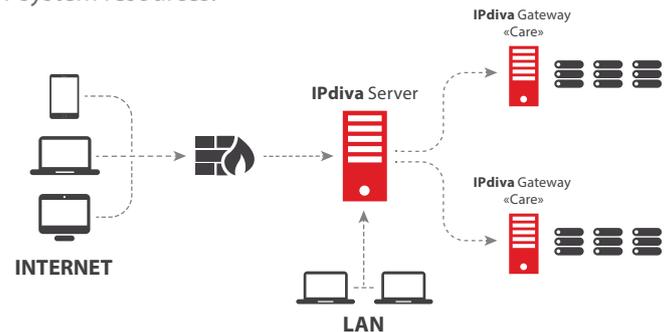

A single portal for autorisation and access control

Control access to your critical servers is via **a centralised management portal.** The portal authenticates users (login/password, OPT, certificates...) and verifies their access rights before allowing them access to resources that are "under surveillance". This prevents the multiplication of control devices according to their profile (providers, partners, users) or their connection type (externally or internally/LAN).

Restricted connection settings

As a single access point, **IPdiva Care limits the sharing of credentials** (passwords) to access your **"sensitive" servers.** In fact, IPdiva Care can set it so that each user login user settings are applied to target servers for access to resources in a transparent manner. Therefore users will be unaware that they are logging in to a specified access control portal. This separation simplifies and secures the logon process on the user side as they are unaware of the access to your specific sensitive resources. Each connection is identified specifically, the legitimacy and authenticity of logs generated is strengthened. Finally, when a user is no longer authorised to connect to your infrastructure, simply disable their logon rights via the IPdiva Server Portal.
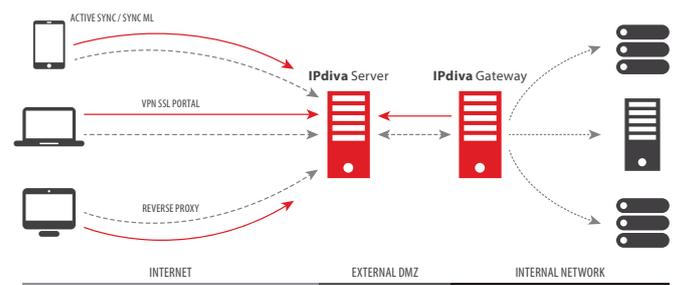
Total visibility by recording the actions performed

Through the recording feature on IPdiva Care, you can **re-watch an entire application session** to understand, learn or control the actions performed. So you know exactly what has been achieved during a monitored session. This traceability, strengthened by recording the actions performed, can strongly increase meeting the requirements in terms of **monitoring and auditing connections to sensitive servers in your infrastructure.** Is it the responsibility of all stakeholders to meet these requirements (providers, users, administrators).

Specific administration for records management

The IPdiva Care **dashboard** helps with the **management of the recordings** from application sessions under supervision. **A statistical analysis of use** allows you to anticipate saturation storage space. Finally, it is possible to assign a **validity period** to recordings allowing for their automatic deletion at the end of this period.

What's new in IPdiva Care?

IPdiva Care has advanced security functionalities that allow to control and record sessions conducted on your IT infrastructure.

Centralised management of user identification and authorisation

- Interface with a **local directory and/or external directory/directories**
- Coupling with **strong authentication devices** (GIP-CPS, certificates, OTP tokens…)

Customisable access rights

- With IPdiva Care, **each user** has their own **rights and connection profiles.**
- These can be managed **independently from the access credentials** needed on the target servers.

Disclosure control to "critical" access rights

- IPdiva Care allows you **to restrict the sharing of critical access identifiers** (such as system access, administrator access…) to IPdiva solution administrators.

Interactive communication access

- Each port is supervised therefore it is possible to inform **in real time** to the application administrator (or to the system) such access. This notification can be triggered automatically by sending either an email or a SMS (mail/SMS coupling).

"Agentless" capture and recording

- **No specific agent** is required on the user's workstation or on servers under surveillance via IPdiva Care.

Optimised recording

- **Quality recording** by modular configuration.
- **Statistical management** of recording viability available.

Complete visualisation of sessions

- Faithfully **reproduces** the actions performed by viewing the **video format** (Flash type) of recorded sessions including keyboard and mouse actions, orders submitted, etc…
- **Transparent streaming of recorded sessions by captures** (application sessions in RDP/VNC mode) allows "passive" control actions to be carried out by administrators.
- Possible to export recordings to an external system.

Extended traceability

- **Centralised dashboard** directory with all sessions' access.
- **Index of recording logs** for each application session that has been captured.

Unosoftware is the 'go-to' value-added distributor that accelerates market entry and growth for innovative networking and infrastructure technologies. Combining specialist value-added technical and marketing support inside each local territory, with the volume and reach of a global distributor, reseller partners rely upon UnoSoftware to boost business opportunities and help achieve new revenues from the changing enterprise technology landscape. Unosoftware continually challenges traditional VAD models, redefining value and creating differentiation.

Systancia, a software vendor, has gradually become the first European solution in the market of application centralisation and desktop virtualisation with a capacity for innovation that places it amongst the leading players in this field. With the acquisition of IPdiva, at the end of 2013, Systancia provides Europe's leading secure virtual application and desktop delivery environment, and with it also aims to cut costs for organisations.